

Thrive Alliance “Services & Resources Sharing Survey” Results June 23, 2010, 52 Responses

1. If you are a NONPROFIT, are you currently sharing services / resources with other nonprofit(s)? If so, briefly describe what you are doing.

- In a sense, we are a campus of a larger church organization and thus share services in that capacity.
- We've just formed a partnership with the Latino Community Council of Redwood City to raise funds for children's books for the Fair Oaks Library, located in a primarily Latino neighborhood.
- Trauma Training Series
- We rent out some space in our Mountain View headquarters to nonprofits
- As a tenant at Fair Oaks Community Center, they share their reception and related services with us.
- Shared CFO
- Partnering with Youth Leadership Institute in environmental efforts on the coast
- I continue to share information with other non-profits about services/resources we can provide and support for each other. Thrive is one of the organizations but I also communicate with Shelter Network, American Heart Association, San Mateo Adult Education, SMCCD Continuing Education, and I'm currently working with Walk Through Inc. (a new foundation formed by a former CSM student to mentor other CSM student Athletes).
- CORA staff will sometimes spend time in the DVRO Clinic when we need help.
- The Housing Leadership Council has a contract to manage HEART, so we share space and equipment

What services (consultants and/or personnel) would you consider sharing with other nonprofit(s)? Check items in which you are most interested.

Answer	0%	100%	Number of Responses	Response Ratio
Office Space			11	30.5%
Receptionist / Phone Support			9	25.0%
Health & Safety Resources			10	27.7%
Marketing Services / Social Media Management			12	33.3%
IT Support			11	30.5%
Payroll Services			8	22.2%
Fund Development / Grant Writer			12	33.3%
Human Resources Services			3	8.3%
Internet Services / Website Maintenance & Update			10	27.7%
Bookkeeping / Accounting / Audits			7	19.4%
Administrative Support			6	16.6%
Legal			6	16.6%
Software			4	11.1%
Group Purchasing			6	16.6%
Not Interested in any of the above at this time			9	25.0%
Other (View all)			4	11.1%
Totals			36	100%

Comments

- We are a startup and the Board members are doing most of the above duties, including myself
- We do share a building with another agency and share the maintenance cost.
- I'm attending to hear what other nonprofits are thinking.
- We'd consider any of the above if it made sense for our organization, either now or in the future.
- I am always interested to hear about sharing and cost savings. My work involves the items checked, but I look forward to good ideas about any of the above.

Other

- Disaster Recovery
- Facilities, space for joint events as possible

3. What would you consider obstacles to being able to share services with other nonprofits?

- Values and Purpose. Logistics and Operations.
- Growing large enough to need those services
- Spending the considerable time it would take to develop the guidelines for sharing resources.
- Confidentiality would be a big barrier for us on anything that has to do with client services.
I think we would also need to know what it would
- Time to strategize together
- Joint evaluation of capability of the service provider...
complications with bookkeeping....
variance in computer systems...compatibility with the provider of services
- As a Bay Area wide organization, we need to consider the impact on our offices in San Francisco and Oakland, as well as Redwood City.
- SCHEDULING AND PRIORITIZING
- Size of the group to be facilitated; our current construction on campus

4. If you are a CONSULTANT/BUSINESS/GOVERNMENT, please briefly describe any successful sharing that you have seen or in which you have participated.

- We often have our non-profit partners' present at events we coordinate. We also seek their input on different legislation.
- City libraries, county libraries and community college district libraries have been sharing services for decades for the convenience of their patrons. Current services include one online catalog (so patrons don't need to check each site), a delivery service (for moving items from one library to another for ease of pick up), and the services of CIP.
- Disaster Recovery - planning & sharing of IT resources to accessing mission critical applications and database in time of emergency.
- I am about to collaborate with a colleague on a website, but haven't done this yet.
- Much use of volunteers, hence sharing the services of non-employees.
- In the past I have co-sponsored workshops and informational group sessions for non-profits.